## ILSSI Body of Knowledge Summary : v1.3

- 1. Fundamentals of Process Improvement
- 2. General History of Lean Six Sigma
- 3. Principles of Lean and Six Sigma
- 4. Voice of the Customer, and Business
- 5. Lean Six Sigma Belt Roles
- 6. Defining a Process
- 7. Inputs and Outputs
- 8. The 8 Elements of Waste
- 9. <mark>5S</mark>
- 10. Critical to Quality (CTQs)
- 11. SIPOC
- 12. Process Mapping
- 13. Value Stream Mapping
- 14. Flow and Bottle-necks
- 15. Single-Piece-Flow
- 16. Poka-Yoke (Mistake Proofing)
- 17. SMED (Quick Change Over)
- 18. PULL and Just-in-Time
- 19. Kanban
- 20. Visual Management
- 21. Standardised Work
- 22. Kaizen and Kaizen Events
- 23. PDCA
- 24. Root Cause Analysis
- 25. Cause & Effect / Fishbone Diagrams
- 26. Pareto Principle / Pareto Charts
- 27. Lean Six Sigma Projects
- 28. DMAIC basics



## Please be sure you have the latest version:

See Partner Portal: ilssi.org/partner-portal

- 29. Define Phase of DMAIC
- 30. A3 Reports
- 31. Measure Phase of DMAIC
- 32. Failure Mode & Effects Analysis (FMEA)
- 33. Six Sigma Statistics
- 34. Use of Excel, Minitab or SigmaXL
- 35. Descriptive Statistics
- 36. Different Types of Data
- 37. Normal Distributions & Normality
- 38. Graphical Analysis
- 39. Histograms
- 40. Box Plots
- 41. Run Charts
- 42. Measurement System Analysis
- 43. Precision & Accuracy
- 44. Bias, Linearity & Stability
- 45. Gage Repeatability & Reproducibility
- 46. Variable & Attribute MSA
- 47. Process Capability
- 48. Capability Analysis, Cp, Cpk, Pp, Ppk
- 49. Long term vs Short term Variation
- 50. Analyze Phase of DMAIC
- 51. Y=f(x)
- 52. Scatter Plots and Correlation
- 53. Correlation Coefficients
- 54. Simple Linear Regression
- 55. Regression Equations
- 56. Multiple Linear Regression
- 57. Non- Linear Regression
- 58. Confidence and Prediction Intervals
- 59. Hypothesis Testing basics
- 60. Hypothesis Testing Uses
- 61. Practical vs. Statistical Significance
- 62. Alpha & Beta Risk
- 63. p-values
- 64. Types of Hypothesis Test
- 65. T-tests
- 66. Designed Experiments DOE
- 67. OFAT
- 68. Full Factorial Experiments
- 69. Full Factorial Designs
- 70. Improve Phase of DMAIC
- 71. Implementation Plans
- 72. Control Phase of DMAIC
- 73. Control Plans
- 74. Statistical Process Control (SPC)
- 75. 7Data Collection for SPC
- 76. Types of Control Charts
- 77. Tests for Special Cause Variation



- 78. Roles and Responsibilities of a Black Belt
- 79. Portfolio Management Programme Management
- 80. Design for Six Sigma (DFSS)
- 81. Hoshin Kanri / Strategic Planning
- 82. Inferential Statistics
- 83. Central Limit Theorem
- 84. Normality Testing
- 85. Standard Error of the Mean
- 86. Sampling Techniques
- 87. Sample Size calculation
- 88. Confidence & Prediction Intervals
- 89. Hypothesis Testing with Non-Normal Data
- 90. Non-parametric hypothesis tests (names and applications)
- 91. One and Two Sample Proportion
- 92. Chi-Squared (Contingency Tables)
- 93. Non- Linear Regression

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94. Multiple Linear Regression

**DOE Design Choices** 

Full Factorial Experiments

Fractional Factorial Experiments

Taguchi Orthogonal Designs

95. Advanced uses of Stats Software (such as Minitab, SigmaXL)

Binomial and Poisson Distribution and Calculations